

Barilla

Janitorial Services

Barilla America, Ames, IA sources contractors for areas of cleaning and sanitation on an annual basis. In 2002, Barilla and ABM worked together to implement procedures for cleaning and sanitizing the Ames Mill, Pasta plant, and warehouse.

CHALLENGE

This client requires a knowledgeable and adaptable contractor to understand and maintain the specialized equipment in a very clean and sanitized situation. Internal cleaning of railcars for raw material shipments is one example of this specialized equipment, and this process has been improved with process control by the client and ABM working together. Pest management risks are a direct consequence of housekeeping practices, and poor cleaning could contribute to these risks. With the dedicated commitment of ABM, assurance of their ability to clean, sanitize, and maintain the existing facility, ABM was selected to perform housekeeping and sanitation services.



SOLUTION

ABM's service resulted in improvement in inspection scores from 3rd party auditing and internal inspections, and the client has benefitted from ABM's approach to sanitation. For instance, instead of using blow-downs to clear dust from the machinery, ABM uses limited air systems and vacuums to remove particulates.

When the client opened their second location, the ABM Project Manager at their initial site worked with the client's quality program to understand processes, cleaning plans, and to staff the second location. ABM hired the Project Manager for the second site a month before the contracted date to observe and learn expectations of the client's facility. This has enabled both the client and ABM to address potential issues before the plant was operational.

BENEFIT

- The documented onboarding process for the second location resulted in a smooth transition.
- The client didn't have to seek out a provider when they opened their second plant; ABM was already familiar with their needs, allowing them to focus on manufacturing their product.
- Partnered with the client for excellency in cleaning and sanitation as a major part in FSSC 22000 certification at both plants.

- Servicing two plants and two distribution centers
- Over 900,000 square feet in both plants and distribution centers
- Providing housekeeping and plant sanitation service since 2002



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