

Financial Services Company

Integrated Facility Management Services

For nearly 10 years, ABM has been a facility services partner at a large American financial services company's corporate headquarters, data centers, and call centers throughout the U.S.

CHALLENGE

This leading financial services and credit card company needed assistance commissioning, maintaining, and cleaning their 1 million square foot critical data center and corporate headquarters.

SOLUTION

ABM developed a full integrated facility solution at the client's data center and corporate campus that included the following:

- Carefully selecting 25+ on-site engineering personnel with skills specific to critical data centers
- Selecting 25+ janitorial employees to service the campus' needs
- Implementing a comprehensive and extensive on-site safety training program for all maintenance employees
- Recommending ABM's ISO 9000 record management program
- Installing a state of the art maintenance and inventory management system
- Aligning the client to a single point work order system
- Assisting with purchasing in accordance with the clients unique guidelines
- Providing additional support via the commissioning of the newly constructed buildings



In addition to the corporate headquarters location, ABM provides janitorial and engineering services at other sites encompassing 1.7 million square feet including critical system management and handling 10,000 tons of cooling, boilers, generators, UPSs, and PDUs.

Contract Facts

- Service: Integrated Facility Management
- Start Date: 2009
- Sites: Facilities in 6 U.S. states
- Square Footage: 2.7 million
- ABM Benefit: Cost savings, reduced utility consumption

Business & Industry

Case Study: Financial Services Company

BENEFITS

ABM's integrated facility services solution achieved the following benefits:

- The client saw an immediate savings in facility related costs
- Through the implementation of the commissioning process alone, an estimated 15% reduction in utility consumption was achieved through equipment controls, lighting controls, and recommendations for the chiller plant configuration



About ABM

ABM (NYSE: ABM) is a leading provider of facility services in the United States and various international locations. ABM's comprehensive capabilities include janitorial, electrical & lighting, energy solutions, facilities engineering, HVAC & mechanical, landscape & turf, mission critical solutions and parking, provided through stand-alone or integrated solutions. ABM provides custom facility solutions in urban, suburban and rural areas to properties of all sizes - from schools and commercial buildings to hospitals, data centers, manufacturing plants and airports. ABM Industries Incorporated, which operates through its subsidiaries, was founded in 1909. For more information, visit ABM.com.



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