Financial Services Company
Integrated Facility Management Services

For nearly 10 years, ABM has been a facility services partner at a large American financial services company’s corporate headquarters, data centers, and call centers throughout the U.S.

CHALLENGE
This leading financial services and credit card company needed assistance commissioning, maintaining, and cleaning their 1 million square foot critical data center and corporate headquarters.

SOLUTION
ABM developed a full integrated facility solution at the client’s data center and corporate campus that included the following:

- Carefully selecting 25+ on-site engineering personnel with skills specific to critical data centers
- Selecting 25+ janitorial employees to service the campus’ needs
- Implementing a comprehensive and extensive on-site safety training program for all maintenance employees
- Recommending ABM’s ISO 9000 record management program
- Installing a state of the art maintenance and inventory management system
- Aligning the client to a single point work order system
- Assisting with purchasing in accordance with the client’s unique guidelines
- Providing additional support via the commissioning of the newly constructed buildings

In addition to the corporate headquarters location, ABM provides janitorial and engineering services at other sites encompassing 1.7 million square feet including critical system management and handling 10,000 tons of cooling, boilers, generators, UPSs, and PDUs.

Contract Facts
- Service: Integrated Facility Management
- Start Date: 2009
- Sites: Facilities in 6 U.S. states
- Square Footage: 2.7 million
- ABM Benefit: Cost savings, reduced utility consumption
BENEFITS

ABM’s integrated facility services solution achieved the following benefits:

• The client saw an immediate savings in facility related costs
• Through the implementation of the commissioning process alone, an estimated 15% reduction in utility consumption was achieved through equipment controls, lighting controls, and recommendations for the chiller plant configuration