

# Global Delivery Services Company

## Integrated Facility Management Services

For more than 15 years, ABM has been a services partner for one of the world's largest transportation logistics company utilizing a global ground and air network to deliver millions of shipments for express, ground, freight and expedited delivery services daily.

### CHALLENGE

Given the nature of client's entire operation, their goal is to keep their sortation systems up and running with 0% downtime, ensuring on-time delivery of consumer packages. In line with that goal, they sought a facility service provider that was reliable, flexible, efficient, and cost effective.

### SOLUTION

ABM developed an integrated facility solution that includes operations and maintenance of the facility equipment—HVAC, electrical, and plumbing—and sortation equipment at the following locations:

- 1 million SF aircraft and truck sorting and distribution center at a major airport in Texas
- 1.2 million SF of operations including three major sort centers, two remote heavy freight truck operations, and office space at an international airport in New Jersey
- 312,000 SF of warehouse and aircraft hangar space linked by a 12,000-SF bypass that houses four elevated transport vehicles at an international airport in New York
- Ground, express, and freight stations in 130 locations

### BENEFITS

ABM's flexible integrated facilities solution helps the client recognize cost savings by:

- As needed, we adjust manpower at each site in accordance with the contract rates, effectively changing the billable hourly rate

- At the end of peak season, we work with the client to minimize part/material and labor costs to stay within the prescribed budgets while maintaining and operating the sort system on schedule.
- To streamline processes and to provide savings, we manage and coordinate the majority of the technical subcontract work for the client at its facilities.

### Contract Facts

- Service: Integrated Facility Management
- Start Date: 2002
- Square Footage: 2.5 million
- ABM Benefit: Provide flexible manpower, minimize parts/material and labor costs, streamline subcontract process

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