

Pharmaceutical Manufacturer

Janitorial Services

ABM is the only vendor to receive the “Excellence in Facility Management (EFMA)” Gold Standard Award, a benchmark accolade from the pharmaceutical manufacturer’s EFMA program.

SERVICES PROVIDED

- Standard cleaning
- Handyman services
- Engineering
- General maintenance
- Recycle waste management
- Minority mentoring

ACHIEVEMENTS AND BENCHMARKS

- Clean more than 10 million square feet
- Multiple sites across multiple geographic regions.
- Delivered 1st tier diversity spend
- Expanded GMP capabilities across the portfolio
- Consolidated training and safety standards



- Participated in the pharmaceutical manufacturer’s sponsored vendor roundtables
- Streamlined management processes through a dedicated point of contact for all portfolio requirements

BENEFITS

- By ABM meeting the diversity spend, the pharmaceutical manufacturer surpassed their annual corporate diversity goals.
- Developed a plan for specialized services for key portfolio sites, which resulted in ABM exceeding corporate budget contraction goals.
- Assisted the pharmaceutical manufacturer in meeting their corporate sustainability goals by executing a recycling program.
- Customized training standards, optimized service worker performance and quality performance reviews.
- ABM-serviced facilities have won multiple PMON “Best in Class” awards for janitorial programs in competition with similar facilities from other pharmaceutical companies.

ABM has been servicing this pharmaceutical manufacturer for more than 10 years and has been recognized by them as a “Gold Standard” vendor. With average year-over-year cost reductions and service innovation, ABM has consistently expanded the relationship since 1998.



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