ABM has been servicing this pharmaceutical manufacturer for more than 10 years and has been recognized by them as a “Gold Standard” vendor. With average year-over-year cost reductions and service innovation, ABM has consistently expanded the relationship since 1998.

SERVICES PROVIDED
- Standard cleaning
- Handymen services
- Engineering
- General maintenance
- Recycle waste management
- Minority mentoring

ACHIEVEMENTS AND BENCHMARKS
- Clean more than 10 million square feet
- Multiple sites across multiple geographic regions.
- Delivered 1st tier diversity spend
- Expanded GMP capabilities across the portfolio
- Consolidated training and safety standards

BENEFITS
- Participated in the pharmaceutical manufacturer’s sponsored vendor roundtables
- Streamlined management processes through a dedicated point of contact for all portfolio requirements
- By ABM meeting the diversity spend, the pharmaceutical manufacturer surpassed their annual corporate diversity goals.
- Developed a plan for specialized services for key portfolio sites, which resulted in ABM exceeding corporate budget contraction goals.
- Assisted the pharmaceutical manufacturer in meeting their corporate sustainability goals by executing a recycling program.
- Customized training standards, optimized service worker performance and quality performance reviews.
- ABM-serviced facilities have won multiple PMON “Best in Class” awards for janitorial programs in competition with similar facilities from other pharmaceutical companies.