

Global Delivery Services Company

Integrated Facility Management Services

For more than 15 years, ABM has been a services partner for one of the world's largest transportation logistics company utilizing a global ground and air network to deliver millions of shipments for express, ground, freight and expedited delivery services daily.

CHALLENGE

Given the nature of client's entire operation, their goal is to keep their sortation systems up and running with 0% downtime, ensuring on-time delivery of consumer packages. In line with that goal, they sought a facility service provider that was reliable, flexible, efficient, and cost effective.

SOLUTION

ABM developed an integrated facility solution that includes operations and maintenance of the facility equipment—HVAC, electrical, and plumbing—and sortation equipment at the following locations:

- 1 million SF aircraft and truck sorting and distribution center at a major airport in Texas
- 1.2 million SF of operations including three major sort centers, two remote heavy freight truck operations, and office space at an international airport in New Jersey
- 312,000 SF of warehouse and aircraft hangar space linked by a 12,000-SF bypass that houses four elevated transport vehicles at an international airport in New York
- Ground, express, and freight stations in 130 locations

BENEFITS

ABM's flexible integrated facilities solution helps the client recognize cost savings by:

- As needed, we adjust manpower at each site in accordance with the contract rates, effectively changing the billable hourly rate

- At the end of peak season, we work with the client to minimize part/material and labor costs to stay within the prescribed budgets while maintaining and operating the sort system on schedule.
- To streamline processes and to provide savings, we manage and coordinate the majority of the technical subcontract work for the client at its facilities.

Contract Facts

- Service: Integrated Facility Management
- Start Date: 2002
- Square Footage: 2.5 million
- ABM Benefit: Provide flexible manpower, minimize parts/material and labor costs, streamline subcontract process

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