



Healthcare

**Technology Management
Field Services**

A Partner You Can Rely on for Expert Medical
Equipment Maintenance and Repair



Operate at Peak Efficiency to Optimize Outcomes

"ABM came in and stabilized our clinical engineering program."

- Critical Access Hospital Client

Your equipment is at the center of providing clinical care. Patient satisfaction, regulatory compliance, cost control, and employee productivity all rely on well-maintained equipment. A solid maintenance program enables employees to focus more on patients and extends the lifespan of your assets. ABM understands what it takes to achieve these outcomes.

Customized Solutions Delivered by Local Experts

ABM Healthcare Technology Management provides medical equipment maintenance and repair services for ambulatory care centers, imaging centers, rehabilitation and acute care hospitals, skilled nursing facilities, and research and training facilities. Our Field Service network is available

to you whether your needs are annual inspections, repair service or scheduled on-site visits.

Service Capabilities Scheduled Maintenance

Meet regulatory requirements with confidence. ABM provides routine calibration verification, preventive maintenance testing and electrical safety inspections of medical equipment in accordance with the Joint Commission and other regulatory agencies.

Repair Services

Rely on ABM around the clock. We provide 24/7 repair services, including parts and labor.

Inventory Management and Documentation

Access key documents at any time. Our technicians and engineers maintain your equipment inventory and maintenance documentation, which you can access 24/7 through our service portal.

Cyber-Security Solutions

Keep patient data safe, even as you connect more devices to your network. We help you protect patient information through security protocols, risk assessments and mitigation, and network monitoring.

Equipment Planning

Maximize the life of your equipment. ABM provides equipment life-cycle analysis and equipment planning services to help you manage capital expenditures without the potential bias of an equipment sales organization.

Equipment Installation

Add new equipment seamlessly. ABM's clinical engineers are experts in managing new equipment projects. We also offer power and data center management services to streamline your location's readiness. We ensure your facility is equipped with safe, dependable power, and the appropriate IT infrastructure to protect the environment around these mission critical assets.

When You Need Us, We're There

We understand the importance of rapid response time and dependable communication. Request service at any time via our national call center. Check on work orders, monitor inventory, view reports, and access compliance documentation from our cloud-based service portal. ABM can also provide a representative to accompany you to the Joint Commission during inspections and documentation reviews.



Types of Equipment We Maintain

- X-ray machines
- Ultrasounds
- CT scanners
- MRI
- Beds and stretchers
- Exam tables
- Lifts
- Aspirators
- Monitors
- Light sources
- Electrosurgical units

Put Your Equipment in Our Expert Hands

Contact ABM to talk to a healthcare technology management expert.

866.624.1520 | [ABM.com/Healthcare](https://www.abm.com/Healthcare)

Levels of Service

	Basic Service	Full Service	Additional Services
Inventory management	✓	✓	
Preventive maintenance	✓	✓	
Routine calibrations	✓	✓	
24/7 call center	✓	✓	
Online service portal	✓	✓	
Repairs by T&M	✓		
Repairs - included		✓	
Regulatory readiness audits		✓	
Regulatory survey participation		✓	
Cyber-security solutions			✓
Equipment life cycle planning			✓
Equipment installation – project management			✓
Power quality assessments			✓
HVAC/Mechanical system maintenance & repair			✓
IT Space/Power/Cooling requirements			✓

"We appreciate your technician's flexibility to come in when it's convenient for our clinic."

- Health Center Client

"Great staff and very responsive technicians."

- Skilled Nursing & Rehab Center Client

About ABM

ABM (NYSE: ABM) is a leading provider of facility services in the United States and various international locations. ABM's comprehensive capabilities include janitorial, electrical & lighting, energy solutions, facilities engineering, HVAC & mechanical, landscape & turf, mission critical solutions and parking, provided through stand-alone or integrated solutions. ABM provides custom facility solutions in urban, suburban and rural areas to properties of all sizes - from schools and commercial buildings to hospitals, data centers, manufacturing plants and airports. ABM Industries Incorporated, which operates through its subsidiaries, was founded in 1909. For more information, visit ABM.com



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