



Leveraging Sensor Data to Support Reoccupancy

Data-validated occupant reassurance



As you look at higher occupancy in your facility, some occupants may be uncomfortable using common spaces. ABM can help. Through sensor technology, we can assist you with creating a safer, more transparent strategy for reentry.

CHALLENGE

A client in the owner-occupied space was evaluating how to bring more employees back to the office. Though their offices remained open, many **employees were hesitant to come back** to the office.

SOLUTION

In partnership with the client, ABM implemented a **sensor-based solution** that brought visibility into the servicing of their building. Displays were implemented outside conference rooms, desk clusters, and restrooms to **display the last time spaces were cleaned**. Occupancy information was also used to direct day-porter activity, ensuring that spaces were serviced before becoming visibly dirty.

For employees
in the office less
than 3 days:

100%
recommended
expanding the pilot
to all facility floors

100%
reported a positive
outcome, including
feeling more
comfortable using
the restroom

100%
indicated that **service**
visibility is extremely
important to them
to feel comfortable
in the building



BENEFITS

ABM's solution leverages sensor technology to create a safer workspace for reentry. Through survey data, we validated that:

- Employees who were coming to the office infrequently **strongly valued the increased visibility**
- Employees often felt **more comfortable using the restroom** and conference rooms
- Employees observed more **consistently clean spaces** during the day

To learn more about our how we can support reoccupancy in your facility, call 866.624.1520 or visit [ABM.com](https://www.abm.com)



About ABM

ABM (NYSE: ABM) is a leading provider of facility services in the United States and various international locations. ABM's comprehensive capabilities include janitorial, electrical & lighting, energy solutions, facilities engineering, HVAC & mechanical, landscape & turf, mission critical solutions and parking, provided through stand-alone or integrated solutions. ABM provides custom facility solutions in urban, suburban and rural areas to properties of all sizes - from schools and commercial buildings to hospitals, data centers, manufacturing plants and airports. ABM Industries Incorporated, which operates through its subsidiaries, was founded in 1909. For more information, visit [ABM.com](https://www.abm.com).



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