

OUR STRATEGY AT A GLANCE



ELEVATE THE CLIENT EXPERIENCE

We will innovate to provide our clients analytics and insights into how they can improve operations, more customized solutions that meet their specific needs, and new technology that can drive efficiencies and a better overall experience.



Provide industry-leading analytics and insights to enable improved occupant experiences



Drive efficiencies through new technology



Deliver an overall better experience tailored to evolving and unique needs

ELEVATE THE TEAM MEMBER EXPERIENCE

Our team members are at the center of everything we do. We will make sure ABM is a great place to work, learn, and grow.



Redefine the team member experience through reaffirming our inclusive culture, increasing flexibility, and evolving our rewards



Invest in talent, development, capabilities, and growth



Increase accessibility by creating a digital connection to enable “smart” processes and tools to increase ease, productivity and efficiencies for field teams (modern timekeeping, scheduling and forecasting modules)

ELEVATE OUR USE OF TECHNOLOGY & DATA

We power it all with technology and data. We are focused on making it easier to get work done, enabling our team to succeed, and giving our clients better and more reliable information.



Modernizing our digital ecosystem to power ABM's clients and team members with cutting-edge analytics, processes, and tools



We will expand our use of data by building an advanced data and analytics capability through AI, machine-learning and more



Developing and deploying client-facing platforms where we can drive actionable insights that improve service delivery and our ultimate value to the client

Learn more at [ABM.com/Elevate](https://www.abm.com/elevate)

